

Farmworker Quarterly Insider

A program of the Kansas Department of Health and Environment

Your guide for the latest news, helpful information, and upcoming events for the Kansas Statewide Farmworker Health Program (KSFHP) and affiliates.

KSFHP 2019 Annual Meeting

The Kansas Statewide Farmworker Health Program (KSFHP) held its Annual Meeting on November 7, 2019 in Wichita. This is a time for all staff, the KSFHP Advisory Council and QA/QI Council to gather in one location.

We reviewed data from the various reports for the year of 2019, such as Client Focus Groups, QA/QI and Peer Review reports. We did an activity called World Café that asks questions designed to identify issues and begin the process of solving those issues. It's a method that works from the ground up. This information is then used to develop an Action Plan for the Program.

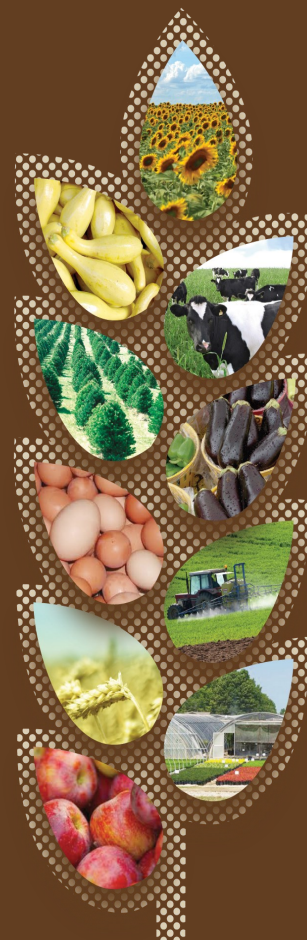
We take this time to do team building, since we are spread out all throughout the State. We also share success stories to inspire staff to continue to fulfill our mission and vision. The success stories can be found on the [next page](#).



2019 KSFHP Annual Meeting Attendees

Mission Statement: The Kansas Statewide Farmworker Health Program works to provide comprehensive primary care services to address the unique health care needs of migrant and seasonal farmworkers and their families.

Vision Statement: Healthy, happy, and productive farmworkers and dependents in KS.



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Outreach—Dental Health Success

KSFHP uses case management to help coordinate the necessary care for clients, such as helping families schedule appointments and follow-up for those appointments. We use our enabling services to coordinate care with other organizations. Here is a story of one of these cases.

We often get calls from schools doing dental screenings about children with oral health problems. This particular case was identified by a nurse doing a well child check through a health department. We have a 4-year-old client who had severe dental issues. The child couldn't eat or sleep because the pain was so great. KSFHP has a yearly dental limit per client. We couldn't pay near what the cost of care would be, but we had to find a way to help this child live without pain and get the care they needed.

We tried to get the child to a free dental clinic, but there were transportation issues and a limit to the services this clinic could provide. One of our Case Managers coordinated care with another agency that could help cover the cost and a dental provider willing to work with both agencies. Treatment included fillings, extractions and retainers. Now our young client can eat without pain and get a good night's sleep. It's cases like this that make tears flow, warm our hearts and recharge us to continue being a great resource to our clients through case management at KSFHP.

Upcoming Events

30th Annual Olathe Free Health Fair

March 7, 2020

Olathe, KS

2020 Kansas Governor's Public Health Conference

March 31 - April 2, 2020

Wichita, KS

Kansas Community Health Worker Symposium

June 11, 2020

Wichita, KS

Farmworker Success Story Corner

Morton County Health Department Clients

"They are great! They can answer any questions, been going there for years!"

"They treat us good, always good to us."

"Enjoy going there, always helpful, Marla makes you feel welcomed!"

"Like it! Really like going there for any services, if anybody is sick in the family I always go to the Health Dept first."

"Dan muy buen servicio! (*They have very good services*)"

"Son muy ayudadores, si necesitamos algo siempre estan ahi y muy buenas personas. (*They are very helpful, if we need something they are always there, and they are very nice people.*)"





Claims and Billing Updates

Recently KSFHP has ceased receiving claims and other mail at the Dodge City District Office, 302 W McArtor Rd, since we no longer have any staff located in that office. Sending claims to this address can result in a several week delay before they are received in Topeka. All claims should now be sent to the main office in Topeka. The main address is listed [here](#) on page 4 of this newsletter.

Access Points: There are many old vouchers still in circulation for the Western Region, and they all have the Dodge City address listed at the top of the form. Access Points with old vouchers should contact Ashley Templin at (785) 296-6028 or Ashley.Templin@ks.gov to request replacement vouchers, and we will send them out to you. Please shred or return the old vouchers upon receipt of the new voucher pads. Let us know if you have any questions.

Important Claim Submission Deadlines

May 15, 2020 is the deadline for claims to be received by our offices for services that occurred between *January 1, 2020 and April 30, 2020*.

September 15, 2020 is the deadline for claims to be received by our offices for services that occurred between *May 1, 2020 and August 31, 2020*.

January 15, 2021 is the deadline for claims to be received by our offices for services that occurred between *September 1, 2020 and December 31, 2020*.

We will no longer be accepting or reimbursing late claims past specified deadlines. When scheduling patients, please consider deadlines as needed.

Upcoming May 2020 Deadline

Please review the yearly claim submission deadlines listed to the left. **The next deadline is May 15, 2020.** We will not pay any claims sent in after this date because of federal funding cutoff dates.

Claim submission due dates remain the same each year. We understand this is a very tight turnaround for the month before the claims are due for submission to KSFHP.

Please consider the deadlines as you schedule visits for KSFHP clients. If the visit can wait until the next month, that will allow more time to send in the claim to be processed.

Data Collaboration

KSFHP regularly collects medical data from the medical visits with our Farmworker clients. If the information KSFHP is required to gather is not attached to the claim, we will follow-up with the clinic. The KSFHP Clinical Coordinator Lisa Horn BA, BSN, RN, focuses on diabetic and hypertension patients. She will regularly contact clinics that are not providing the data we must document, such as A1c lab results and blood pressures of hypertension patients. Sometimes patients have both a diagnosis of prediabetes and another for diabetes. Often we see this when a patient goes to more than one provider. Lisa will follow-up on these clients as needed.

Please be proactive in including vitals and lab results either on the voucher attached to the claim, or the patient summary if attached in lieu of filling out the voucher. Here is Lisa's contact information:

Email: Lisa.Horn@ks.gov.

Phone: (785) 296-4485

Fax: (785) 559-4278





Meet the Team: Amy Swanson, KSFHP Program Director

Amy Swanson joined the Bureau of Community Health Systems September 23, 2019. Prior to this work, Amy worked in the Division of Health Care Finance (DHCF) at the Kansas Department of Health and Environment (KDHE) as a Quality Program Manager for KanCare. Amy has worked for the State of Kansas in Social and Rehabilitation Services since 2002 and worked an additional seven years providing direct care and case management to individuals with intellectual and developmental disabilities in the private sector. Amy is a 1996 graduate of Northwestern Oklahoma State University with a Bachelor of Science in Psychology and a minor in Spanish and will graduate with a Master in Public Administration from the University of Kansas in May 2020. She enjoys spending time with family, especially her nieces and nephews, and traveling.

KSFHP Main Office Contact Information



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CHEYENNE 12	RAWLINS 77	DECATUR 69	NORTON 74	PHILLIPS 92	SMITH 92	JEWELL 15	REPUBLIC 15	WASHINGTON 101	MARSHALL 59	NEMAH 66	BROWN 7	DONIPHAN 22
SHERMAN 91	THOMAS 97	SHERIDAN 90	GRAHAM 33	ROOKS 82	OSBORNE 71	MITCHELL 62	CLOUD 15	CLAY 14	POTTAWA- TOMIE 81	JACKSON 43	ATCHISON 3	LEAVEN- WORTH 52
WALLACE 100	LOGAN 55	GOVE 32	TREGO 26	ELLIS 26	RUSSELL 27	LINCOLN 72	OTTAWA 72	DICKINSON 21	GEARY 31	WABAUNSEE 99	JOHNSON 46	WYANDOTTE 105
GREELEY 36	WICHITA 102	SCOTT 86	LANE 68	RUSH 73	BARTON 5	RICE 80	MCPHERSON 57	MARION 58	MORRIS 64	OSAGE 70	DOUGLAS 23	MIAMI 61
HAMILTON 38	KEARNY 47	FINNEY 28	HODGEMAN 42	PAWNEE 73	STAF- FORD 93	RENO 78	HARVEY 40	BUTLER 8	CHASE 64	LYON 56	FRANKLIN 30	LINN 54
STANTON 94	GRANT 34	HASKELL 41	GRAY 35	EDWARDS 24	KIOWA 49	PRATT 76	KINGMAN 48	SEDGWICK 87	GREENWOOD 37	WOODSON 104	ANDERSON 2	BOURBON 6
MORTON 65	STEVENS 95	SEWARD 88	MEADE 60	CLARK 17	COMANCHE 17	BARBER 4	HARPER 39	SUMNER 96	COWLEY 18	ELK 103	WILSON 67	CRAWFORD 19
										CHAUTAUQUA 63	MONT- GOMERY 50	LABETTE 11

